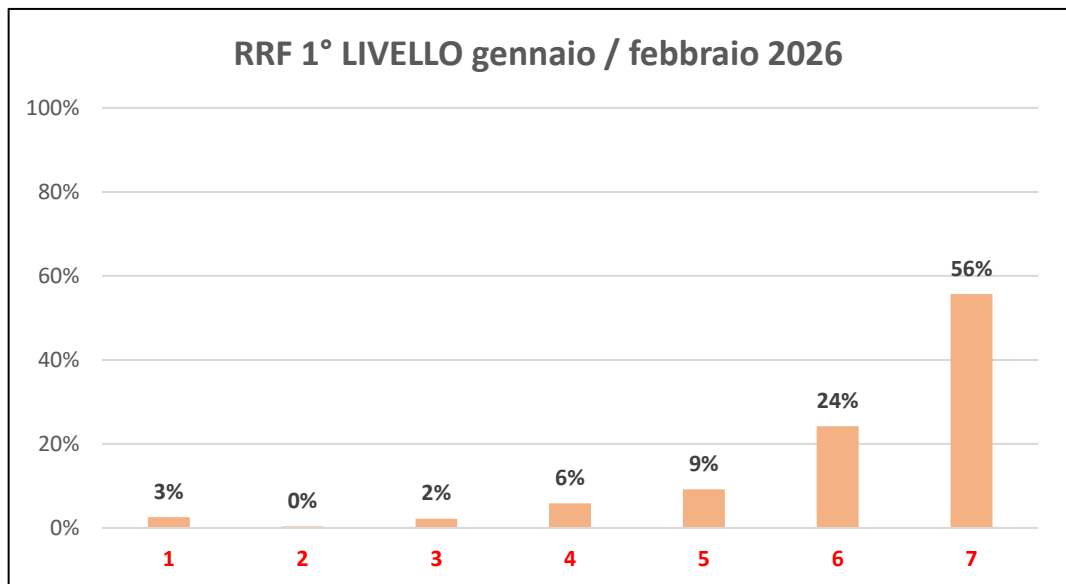
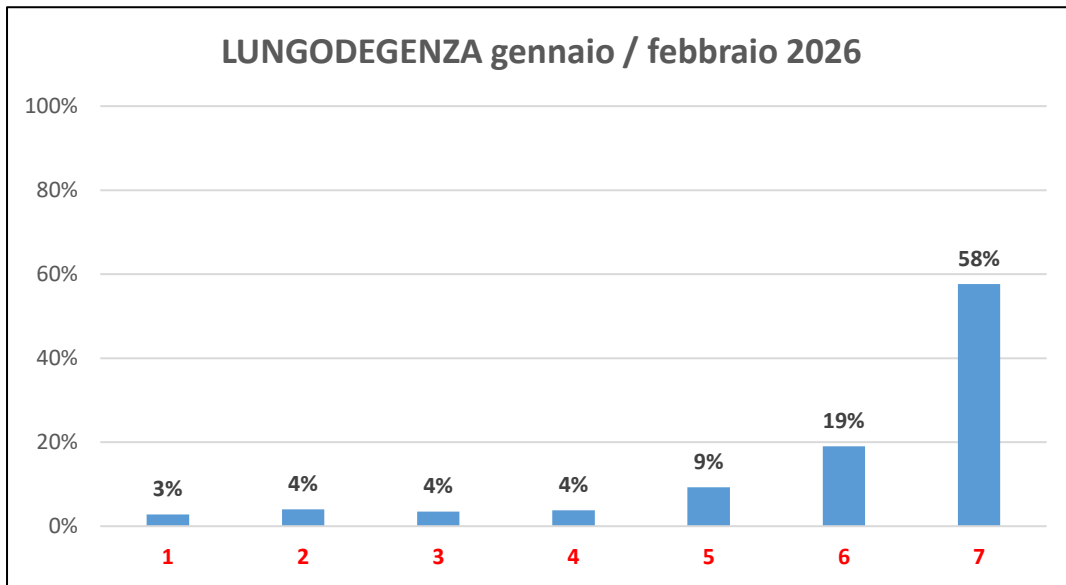


RIEPILOGO CUSTOMER SATISFACTION



LEGENDA : 1= insufficiente; 4 = sufficiente; 7 = ottimo